



SUSTAINABILITY POLICY- LAST DROP VILLAGE HOTEL & SPA

Found on our website here

<https://www.lastdropvillage.co.uk/discover/sustainability-policy/>

The Last Drop Village Hotel & Spa recognises that we live in an ever-changing environment and we have a responsibility to mitigate our impacts on both the environment and our local community. We also understand the need to maximise our positive impacts on both these areas of our business. We review practices throughout the year to improve sustainability.

As a hospitality business we know that we have a responsibility to help reduce our negative impacts and change the way we operate. We are committed to implementing sustainable practices across our operation which must include increased areas of biodiversity across our 20 acres by building on current practices and working with different partners to ensure the support for nature is at the heart of what we do.

Moving forward we will continually review our working practices. We understand that becoming a more sustainable business requires dedication, continuous improvement and embedding sustainable practices throughout the hotel and with our team and have achieved Green Key accreditation and Greengage award.

Our sustainability policy is a framework to use as a guidance for our hotel operations and each member of staff will understand their role and responsibility within it.

ENVIRONMENTAL COMMITMENT

Our objective is to ensure our commitments protect and nurture the environment. This commitment takes into account the following issues:

Measure usage of energy and water resources monthly and produce reduction strategies.

Identify ways to address the circular economy principles.

Support initiatives in the field of nature conservation and biodiversity.

Reduce and measure our CO2 emissions on an annual basis utilising the HCM1 measuring tool.

Make sure cleaning products are eco-friendly and that pollutants and harmful chemicals are kept to a minimum.

We aim to reduce our waste output by recycling more items, reducing plastic in our supply chains and ensuring these are properly managed by our suppliers.

We will work with local suppliers and endeavour to source more local products which can replace those not locally produced.

Commitment to apply the circular economy principles

Educate our staff, guests and suppliers on our and their environmental responsibilities.

Promote green travel to team members and guests

SOCIAL COMMITMENT

This encompasses how we impact and support social, cultural and economic issues associated with the hotel, its operation and the local community.

The Health and Safety of our staff, guests and contractors is our top priority along with improving relationships with our local community.

The history of the hotel is available from reception with digital copy on our website

Our website includes details of walks, cycle paths, parks and nature trails with scannable QR code at reception.

Creation the Green Champion to support the hotels overall green goals and communicate action and responsibilities to the wider team.

Our employees are hired in line with current legislation and NMW and our aim is to hire locally.

We do not discriminate on grounds of gender, disability, age, religion or sexual orientation. We support the equal treatment of women and minorities.

We believe by sourcing products and services locally we contribute to improving local standards of living and prosperity. Wherever possible we support young entrepreneurs.

WORKING ENVIRONMENT

We are committed to maintaining a safe and secure working environment.

We provide a safe space for incident reporting and mental wellbeing advice.

Benefits include free meals, complimentary leisure club membership, reduced rates for accommodation, meals and events.

Opportunities for career progression.

Departmental induction.

H&S and fire training.

H&S policies and plans.

Access to employee handbook, contracts, NMW.

Recruitment is carried out by HODs and managers.

Online training modules from Flow & Mapel.

HR is a dedicated role employed at the Hotel.

At the heart of great hospitality is the desire to give and to care, and here at Last Drop Village we are very conscious of our duty to give back to our local community, and to take care of our environment.

To this end, we've created this policy as a statement of our Environmental Social and Governance intentions for our current and future operations.

Creation of hotel champions team made up of hotel staff to support 3 key pillars

Staff

Our staff are our biggest asset and we aim to offer opportunities to our staff to develop within our business. We will aim to fill senior positions where possible, with existing staff and offer training and support for staff to better themselves. We also aim to offer a rewarding job in a safe and secure environment.

Community

As a business that is proud to serve its community, we are driven to support the community in whatever way possible. We will offer, where possible, support to community initiatives, employ 90% of our staff from the local area and choose 75% of suppliers from a 20 mile radius. We will also maintain a team of community champions from each department to consider and act on community initiatives.

Environment

We are focused to drive change for green sustainability practices and long-term impacts. Adopting sustainable practices across our hotel operations to help protect the planet and enhance our social commitments.

The Green Key England <https://www.greenkeyengland.co.uk/> award is the leading standard for excellence in the field of environmental responsibility and sustainable operation within the tourism industry. This prestigious eco-label represents a commitment by businesses that their premises adhere to the strict criteria set by the Foundation for Environmental Education. A Green Key stands for the promise to its guests that by opting to stay with the Green Key establishment, they are helping to make a difference on an environmental level.



Green Key

For Green Tourism:

Green Tourism <https://www.green-tourism.com/> is an internationally respected accreditation programme of Bronze, Silver and Gold awards acknowledged worldwide as an indicator of good environmentally friendly practice and are a great way of progressing on a green journey as well as acting as a hallmark of 'green quality' for our eco-minded visitors. The Green Tourism certification programme promotes a greener, cleaner environment, for people, places, and our planet.



Find out more about our current actions and the Green Key England Award [HERE](#)

Reviewed JUNE 2025 Stephen Parkinson Sustainability Leader :S. PARKINSON__